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The logo for 'Future' is a red square with the word 'Future' written in white, sans-serif font.

IMPORTANT – Notification of FileSilo security breach

Dear FileSilo member,

You are receiving this email because you have at some point registered with the FileSilo.co.uk website.

We deeply value the privacy of your information, which is why, as a precautionary measure, we are writing to let you know about a data security incident that may involve your personal information.

What Has Happened

In the last 24 hours it has come to our attention that FileSilo.co.uk's user registration database has been compromised. Unfortunately users' email addresses, usernames, password (stored in plain text), name and surname may have been stolen in the process.

What You Need to Do

If you have used your FileSilo email and password for any other online services we highly recommend you change these as a matter of urgency.

What We Are Doing

Our IT team has identified the source of the breach and has undertaken immediate remedial action. As a consequence FileSilo.co.uk has been closed and will remain so until we are satisfied that the breach has been fully rectified.

We will contact you again soon to explain how to reset your password and regain access to the FileSilo website.

We take the security of our registered users extremely seriously and we are investing in implementing advanced systems that enhance that security. These efforts continue to proceed on track.

We apologise for any inconvenience caused by this situation, and are available to answer any questions or concerns; please email filesilohelp@futurenet.com with any queries you may have.

Yours sincerely,

Aaron Asadi,
Creative Director, Future Plc.



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