

News | Data Breach on Funcom Forums

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To all Funcom Forum Members,

On August 24th, 2016, we discovered that user data associated with forum accounts on TheSecretWorld.com, AgeofConan.com, Anarchy-Online.com and LongestJourney.com have been compromised by a third party.

We regret to inform you that the data breach includes e-mail addresses, user names, and encrypted passwords associated with forum accounts on these forums. Even though passwords were encrypted, these can be cracked and should be considered compromised. It is important to note that forum accounts and game accounts are separate and are stored on different servers using different security systems. Game accounts have not been compromised.

The breach was possible due to a security fault in the vBulletin forum system. This security fault was corrected on our forums on August 19th, 2016, but we are unable to determine exactly when the data breach occurred prior to the fix.

As a temporary security measure, we have reset all passwords for every forum account on TheSecretWorld.com, AgeofConan.com, Anarchy-Online.com and LongestJourney.com. The next time you try to log in you will be told your password is incorrect and you will have to reset your password to continue. If you have used your old forum account password on your Funcom game account or any non-Funcom accounts, you should also change your password on those immediately.

We take this incident very seriously and will be taking measures to ensure it does not happen again. The bug that made this data breach possible has been corrected, but as a precaution we have taken our forums offline so we can conduct further investigations and ensure there are no more security issues before we bring them online again.

We sincerely apologize for the inconvenience caused. If you wish to talk to us, please get in touch with our customer service representatives via <http://help.funcom.com> and we will get back to you as soon as we can.

Thank you for your attention.

Best regards,
Funcom

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THE SECRET WORLD

available
NOW



The image shows a promotional graphic for the PC game 'The Secret World'. At the top, the title 'THE SECRET WORLD' is written in a bold, red, sans-serif font. Below the title, the text 'available NOW' is displayed in a white, sans-serif font, with 'NOW' being significantly larger and bolder. To the right of the text is a 3D rendering of the game's PC box. The box art features three characters: a man in a dark, tactical suit on the left, a woman in a red and black tactical suit in the center, and a man in a green and black tactical suit on the right. The title 'THE SECRET WORLD' is printed on the front of the box. The background of the entire graphic is a dark, atmospheric scene with a greenish-blue hue, showing a structure and a light source in the distance.